

NEWS RELEASE

Investment Products Now Available Via Tablets ~ Paperless Processing of Investment Trusts and Life Insurance ~

Tokyo March 30, 2020 – Aozora Bank, Ltd. (President and CEO: Shinsuke Baba; Head Office: Tokyo) ('Aozora' or 'the Bank') today announced the offering of a new branch service that will enable the paperless processing of investment trusts and life insurance sales through the use of tablets.

The service is provided through systems developed by Nomura Research Institute, LTD. and NTT Data Corporation. The use of tablets allows for easier and more efficient investment consultations while lessening the burden of filling out paper forms while speeding up the overall process.

The main features of the service are as follows:

- Customers can complete the purchase and early redemption of investment trusts as well as apply for life insurance using a tablet device, eliminating the need to fill out paper forms.
- Customers will only be required to review the application form, input their signature into the tablet, and present a valid form of identification^{※1}. They will not need to provide their family seal or fill out any paper forms.

※1: Excluding foreign-currency-denominated MMFs and certain life insurance products. Please inquire at one of our branch locations for more details.

※2: A copy of the customer's ID will be made during the purchase or early redemption of investment trusts. When purchasing life insurance, customers are only required to input their identification number/code.

Aozora will continue to leverage its highly specialized consulting services to provide financial products that prioritize our customers' mid- to long-term, stable asset building needs. Aozora appreciates the continued business of our customers and investors.

Customer hotline: 0120-250-399 (toll-free, Japanese only)
(Weekdays: 9:00-21:00; Weekends, holidays, December 31: 9:00-18:00; January 1-3: no service)

Contact: Atsuhiko Goto, Business Strategy Division 03-6752-1217)